

<b>Questions</b>	<b>Dan Kelly</b>	<b>Sandi Thomas</b>	<b>Eric Tune</b>	<b>Kim Perry</b>	<b>Mike Burke</b>
How would you rate DMB-CL on a scale of 1 - 5 and why? 1A	4 - everyone has remove to improve	5 - Through with accounting	5 - Community Life and Focuses on Residence Relationship	3 - Growing Pains with Transition	4 to 5 - Everyone has room to improve, making improvements
What do your residents like most about DMB-CL?	Team & Financials are very good	Community Engagement	Friendly Service and Listens to community Concerns	Events, Life Sytle and Programs	on top issues and quick to respond
What do your residents dislike most about DMB-CL?	more responsibility when in comes to contracts	Developing plans of action	Landscaping	Growing Pains, Had big shoes to fill with the change	Different Layers
Does DMB-CL address your resident concerns in a timely manner	Yes	Yes	Yes	Yes	Yes
How long has DMB-CL been in place?	N/A	Since February 2019	7 years	Since April 2019	2 years as Independent
What was the core reason for switching to DMB-CL and did they fulfill that need?	N/A	Track Record, Professionalism and Capable	N/A	Community	Knowledgeable, cooperativeness, fulfilled their needs
After signing with DMB-CL, is there anything you learned after the fact that you wish you'd known before signing? (i.e., hidden feedback, lack of transparency or customer service, management issues)	N/A	Nothing	None	Nothing Surprising	Performing better now that they are independent
Does DMB-CL respond in a timely manner to Board requests for information?	Yes	Yes	Yes	Yes	Yes
Does DMB-CL work with the Board on up-to-date regulations, laws and management issues?	Yes	Yes	Yes	Yes	Yes ever quarterly meeting receive updates
What was your Board's deciding factor on why they selected DMB-CL?	N/A	Their Confidence, Strength and Experience	N.A	GM Used to Work with DMB, Doing their homework on the DMB-CL	Sames as #7 Knowledgeable, cooperativeness, fulfilled their needs
Do you think you're getting the best value from DMB-CL with regard to maintenance, community engagement, onsite staff?	Yes	Yes	Yes	Yes - Growing Pains during a busy transition	Yes they are doing a great job